

<b>CHIEF EXECUTIVE CAPITAL MONITORING 2006/2007 – NOVEMBER</b>			
<b>PROGRAMME</b>	<b>DESCRIPTION</b>	<b>ANTICIPATED OUTPUT</b>	<b>PROGRESS</b>
<b>Customer First</b>	Phase 2	To achieve service and efficiency improvements.	Work continues according to plan on the upgrade of Onyx v04 (e Shop) to Onyx v05 (One Serve). The customised core product was delivered at the end of November and work has now begun on integration with service systems. The new arrangement whereby all Children's Care enquiries are channelled through the CF Adults & Children's Team was further well received by the 'Deep Dive' inspection team at the beginning of Dec. Efficiency gains achieved and projected are in line with requirement to satisfy Invest to Save borrowing.
<b>University at Medway</b>			The second annual payment has been processed in accordance with the detailed milestones relating to student numbers and library access. The final payment of a further £1million will be paid in 2006/07 following a satisfactory update of the milestones, bringing the total contribution for the council to £2.5 Million